



EXECMAIL IT SOLUTIONS

IT Specialists

Exec Mail CC is dedicated to leveraging emerging technologies to provide the highest level of quality products and services, customer service, and security.

WWW.EXECMAIL.CO.ZA



Executive Summary

Exec Mail CC is a consulting-oriented company, fulfilling in the market need for a professional, customer-focused computer company.

The company emphasizes service and support to differentiate itself from more price-oriented computer companies.

We are flexible and responsive; we please our clients by providing them with what they want, when they want it, and before the competition can offer it. We achieve this through a solutions approach that is customer-centric, and in which the customer's business objectives enjoy top priority.

Leading edge products and best-of-industry skills are applied to design and develop the client's business in the most cost effective ways.

Our business resolves around the need to provide quality products and services to our customers. This is undertaken through the establishment of a professional team and the provision of quality, custom-designed services, catering to the client's particular needs.

Keys to our success

- ✓ **Excellence in fulfilling the promise:** completely confidential, reliable, trustworthy expertise, and service(s) through the provision of an uncompromising service. This dictates that we have the latest technology, hardware, software, and well-trained personnel so as to deliver this promise.
- ✓ **Timeous response to clients' orders:** we cannot afford to delay our clients for whatever reason, as this will have a negative bearing on our image, reputation, and future business. We need to be continually communicating with the client, ensuring we provide needs-based solutions.
- ✓ **Skill and depth of knowledge:** Considering the nature of our services and their relative infancy on the market, the skill and depth of knowledge of our personnel is of utmost importance in determining the provision of the service(s) to the end-users.
- ✓ **Clear product and marketing positioning:** Not wanting to be associated with the numerous vendors on the market, we market our business and the services we provide in order to be at the top of our clients' minds.
- ✓ **Leveraging from a large pool of expertise:** The Company's various alliances with technological and training partners prove invaluable. The skills and intellectual capacity these partners have in the fields of product support, design and system integration, implementation and execution, lifecycle support and understanding, training and in the application of new technology are intangible benefits to *Exec Mail*.

Our services

- Network management (Domain and workgroup environment)
- Network monitoring
- Specialized server installations (Mail servers, Data servers, Terminal servers, Firewall servers etc.)
- Server, computer, laptop, printer and software sales (Windows, Office, Schools Agreements etc)
- Data recovery
- Web and mail hosting
- Web mail and Mail archiving and security
- Website design and programming
- Security systems e.g. camera systems and pepper spray units
- Remote access to servers
- Remote printing via remote server
- Remote support (we resolve problems remotely)
- Backup services (local and online)
- Surge and lighting protection
- Network and system assessments
- VOIP services (telephone systems)
- Internet services (ADSL, 3G, LTE and LTE-A)
- Virus, malware, addware, spyware protection and removal
- Projector installations and repairs
- Laptop and hardware sales and repairs
- Access and attendance control
- Onsite repairs
- Service Level Agreements (Support onsite per month)